



Dear Valued Distributors,

Considering the Alert Level changes that took place at 11.59pm on Sunday 30 August, please find a detailed update below. The Auckland Region is now operating at Alert Level 2 along with the rest of New Zealand.

Here's how we are approaching the current situation at Fashion Biz:



Warehouse

Both Fashion Biz warehouses remain open for customer pick-ups. Each warehouse has appropriate hygiene protocols in place, in line with Ministry of Health regulations and Alert Level restrictions.



Freight

Current advice from our Freight partners is that the current Alert Level across the country may result in a delay in shipments.



Sales Team

Our Sales Teams across the country will continue to call on customers throughout the Alert Level 2 period, while complying with public health measures and ensuring 1 metre physical distancing, record keeping and contact tracing.



Showrooms

The Auckland, Wellington and Christchurch showrooms are open, while complying with public health measures and ensuring 1 metre physical distancing, record keeping and contact tracing. Please also note that the numbers in the Auckland showroom are restricted to a maximum of 10 people.

In line with the Ministry of Health making it mandatory for all businesses to display their COVID Tracer App QR code, all our showrooms in Auckland, Wellington and Christchurch are now displaying QR codes at all entry points. To gain access to our showrooms, all users must download the Ministry of Health's COVID Tracer App and scan the QR code on entry.

We're asking all visitors and staff to wear a mask or face covering wherever practicable.



Customer Service

Our fantastic CS team are on hand to answer any queries relating to stock and orders. Call or email them as you normally would.



Webstore

Our Webstore is available 24/7- and is the fastest and safest way to place your orders. Using the webstore enables us to process and despatch your goods as seamlessly as possible and with minimal handling.

But our webstore is more than just an ordering portal. You can also check stock availability, utilise the media library to download our catalogues as well as access additional product imagery to help you secure that next all-important client job.

If you would like to have access set-up or would like more information just let us know via your sales representative or our customer service team.

**Be kind and stay safe,
Team Fashion Biz**