



Dear Valued Distributors,

Under the latest Alert Level changes that came into effect 11.59pm on Wednesday 23 September, please find a detailed update below. The Auckland Region is now operating at Alert Level 2, with the rest of New Zealand at Alert Level 1.

Here's how we are approaching the current situation at Fashion Biz:



Warehouses

Our Fashion Biz warehouses remain open for customer pick-ups. Each warehouse has appropriate hygiene protocols in place in line with Ministry of Health regulations and Alert Level restrictions.



Freight

Current advice from our Freight partners is that the current Alert Levels across the country may result in a delay in shipments.



Sales Team

Our Sales Teams across the country will continue to call on customers, while complying with recommended public health measures, record keeping and contact tracing.



Showrooms

The Auckland, Wellington and Christchurch showrooms are open, while complying with public health measures, record keeping and contact tracing.

In line with Ministry of Health regulations, all our showrooms are displaying Covid Tracer App QR codes at all entry points. To gain access to our showrooms, all users must use the Ministry of Health's COVID Tracer App to scan the QR code on entry.

We request that all visitors and staff wear a mask or face covering wherever practicable.



Customer Service

Our fantastic CS team are on hand to answer any queries relating to stock and orders. Call or email them as you normally would.



Webstore

Our Webstore is available 24/7- and is the fastest and safest way to place your orders. Using the Webstore enables us to process and dispatch your goods as seamlessly as possible and with minimal handling. You can check stock availability, utilise the media library to download our catalogues, as well as access additional product imagery.

**Be kind and stay safe,
Team Fashion Biz**