



Dear Valued Distributors,

Australians are facing a truly unprecedented situation, with the global coronavirus pandemic affecting our families, businesses, communities and way of life. Our hearts go out to anyone who has been impacted by the virus, either directly or indirectly, and we want to reach out and update you on how we're approaching the current situation at Fashion Biz.



Warehouse

All three Fashion Biz warehouses remain open as normal for customer pick-ups, including Altona North. Each warehouse has appropriate hygiene protocols in place, in line with local restrictions.



Freight

Current advice from our Freight partners is that the closure of the VIC/NSW Border is not expected to significantly delay cross-border shipments.



Sales Team

Our Sales Teams have continued to call on customers throughout the COVID-19 period. Whilst the latest restrictions in Victoria mean that our VIC team can only visit customers in the Melbourne Metro area, they will continue to support all our customers in Tasmania and regional areas via phone or email. Other state teams continue unrestricted.



Showrooms

All state office showrooms remain open, by appointment.



Customer Service

Our fantastic CS team are on hand to answer any queries relating to stock and orders.



Webstore

Our Webstore is available 24/7 and is the fastest and safest way to place your orders. Using the webstore enables us to process and dispatch your goods as seamlessly as possible and with minimal handling.

But our webstore is more than just an ordering portal. You can also check stock availability, download our catalogues as well as access additional product imagery to help you secure that next all important client job.

**Take care,
Team Fashion Biz**