



Dear Valued Distributors,

New Zealanders are once again being called upon to play our part in preventing the spread of the COVID-19 virus. The Auckland Region is now in Level 3 lockdown and the rest of New Zealand is in Level 2 lockdown. Fashion Biz is classed as an essential service and as such all operations will remain in place.

Our hearts go out to anyone who has been impacted by the virus, either directly or indirectly, and we are reaching out to update you on how we're approaching the current situation at Fashion Biz.



Warehouse

Both Fashion Biz warehouses remain open as normal for customer pick-ups, including Auckland. Each warehouse has appropriate hygiene protocols in place, in line with local restrictions.



Freight

Current advice from our Freight partners is that the Level 3 and Level 2 lockdowns across the country may result in a delay in shipments.



Sales Team

Our Auckland-based Sales Teams are unable to call on customers during Level 3 lockdown and are available to take phone calls, video calls and receive emails. Our Sales Teams in the rest of the country will continue to call on customers throughout the Level 2 period, while complying with public health measures and ensuring 1 metre physical distancing, record keeping and contact tracing.



Showrooms

The Auckland showroom will be closed throughout the Level 3 lockdown. The Wellington and Christchurch showrooms remain open, while complying with public health measures and ensuring 1 metre physical distancing, record keeping and contact tracing.



Customer Service

Our fantastic CS team is on hand to answer any queries relating to stock and orders.



Webstore

Our Webstore is available 24/7 - and is the fastest and safest way to place your orders. Using the webstore enables us to process and dispatch your goods as seamlessly as possible and with minimal handling.

But our webstore is more than just an ordering portal. You can also check stock availability, download our catalogues as well as access additional product imagery to help you secure that next all important client job.

If you would like to have access set-up or would like more information just let us know.

**Take care,
Team Fashion Biz**